



TERMS AND CONDITIONS FOR THE SAFARICOM CALLING BONUS

The following Terms and Conditions apply to the Safaricom Extra Airtime for Calls & SMS ("the **Service**") and by opting to use this Service, you will be deemed to have read, understood and accepted the same:

1. Eligibility

The Service is open to all individual Safaricom PrePay, Hybrid and PostPay subscribers.

2. Service Launch date

The Service will launch at **0000hrs** on **23rd October 2019**.

3. How to access the Service

Extra Airtime for Calls and SMS:

- i. Dial ***544#** and select "**2 – Extra Airtime for Calls and SMS**".
- ii. Select **1** and enter any amount you wish to spend.
- iii. Pay with M-Pesa or from airtime.
- iv. You will receive an SMS confirming successful purchase of the extra airtime.
- v. The extra airtime for calls and SMS you have purchased will not expire.
- vi. The extra airtime for calls and SMS purchased will be used for calls and SMS.
- vii. Should you wish to buy a data bundle as well, all you have to do is also enter the amount you wish to spend, Pay with M-Pesa or from airtime.
- viii. You will receive an SMS confirming successful purchase of your data bundle.
- ix. The data bundle purchased will not expire.

4. Other Terms of the Service

- (a) You can check the balance of the extra airtime for calls and SMS by dialling ***544*44#** and ***144#** to show the balance of your calling bonus.
- (b) You cannot sambaza (share) extra airtime for calls and SMS purchased to another Safaricom subscriber.
- (c) Extra airtime for calls and SMS will be used for all networks; on-net and off-net. Existing calling rates will prevail.
- (d) You cannot purchase data resources, SMS resources, Skiza and Premium rated services with the extra airtime for calls and SMS
- (e) You also cannot use the extra airtime for calls and SMS to roam or make international calls.
- (f) We will notify you when you have insufficient funds to purchase your preferred extra airtime for calls and SMS.

- (g) You can purchase extra airtime for calls and SMS on behalf of another Safaricom subscriber.
- (h) You can purchase the extra airtime multiple times in a day.
- (i) Purchase of extra airtime for calls and SMS allocated are calculated as indicated in the table below:

	Airtime Value	Rate for Talk time units	Calling bonus
1ksh-499ksh	10ksh	1.5	15 ksh
	400ksh	1.5	600 ksh
500ksh &above	500ksh	1.5	750 ksh
	1000ksh	1.5	1500 ksh

- (j) Use of extra airtime for calls and SMS will not count towards accumulation of storo bonus but you will contribute to your Okoa accumulator.

5. Other terms

- (a) You will accumulate Bonga Points on purchase of extra airtime for calls and SMS as per the published terms and conditions of the Safaricom Loyalty Programme.
- (b) Extra airtime for calls and SMS will not be considered a spend for accumulation of the storo bonus targets.

6. General Terms of usage

- (a) Safaricom reserves the right to amend or vary these Terms and Conditions or to withdraw this Service at any time. In any of these events, notice will be given via media advertisements and will be effective immediately or as at the date referred to in such notifications.
- (b) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions, and other Services that you may be using.
- (c) These Terms and Conditions are available on www.safaricom.co.ke.